

SEVEN LAKES SUBDIVISION

Frequently Asked Questions - FAQs

The following information is being provided to assist residents on find available information about our neighborhood resources, rules and practices.

Q: When do I need to submit a Modification Request Form to the Home Owners Association?

A: An official request to make exterior modifications is required for any changes to the outside of your home and/or landscaping. This includes but is not limited to Fences, TV Satellites, decks, new landscaping flower beds or trees and all other changes. No project(s) is permitted to start prior approval. Approvals may take up to 3 weeks.

Q: When is a Modification Request Form NOT required?

A; A Modification Request Form is not required for:

- Planting of annuals flowers
- Repairs (when repairing to exactly the way prior to needing a repair)
- Replanting trees or shrubs that died with the same plants
- Interior changes
- Painting your home- when painting the same colors

Q: How do I submit a Modification Request Form?

A: To get a Request Form, go to SevenLakesSubdivision.com and click on Homeowner Resources. Click on Seven Lakes Community FAQs and Resources. Save or print a copy of the document that opens.

Complete the form and email to:

Landscaping requests: SevenLakesHOALandscaping@gmail.com

All Other Modification requests: SevenLakesHOARules@gmail.com

Please allow up to three weeks for review and response.

Q: How do I allow a guest into the front gate after hours?

A: Tell your visitor to look your name up at the directory. Once located, dial your directory number to call you. When your phone rings press 9# and the gate will open. To have your name and number added to the directory. Send an email to SevenLakesHOAsecure@gmail.com with your address and the number you wish to be called on.

Hint – put the gate number in your cell directory so you know a guest is calling from the gate. 423-910-0264

Q: How do I set up access to the front gate for my home?

A: If you need a gate code, contact the Security Committee at SevenLakesHOAsecure@gmail.com to set up your entry code. Gate codes are free to all residents, Fobs are \$35.00 each- Please do not give your gate code out to anyone. If you sell your home- inform the HOA so the old code can be deleted, and a new code entered for new home owner.

Q: How do I get a Pool Card?

A: All households are entitled to one free Pool Card per address. Each additional card will be \$15.00. The homeowner’s dues must be current to use pool privileges. Do not give your card to anyone. Please report all lost or stolen cards to 7LakesHOApool@gmail.com.

Q: How do I reserve the Clubhouse?

A: Seven Lakes Clubhouse is available for private use by residents only. There is a nominal use fee of \$25 to use the facility. There is also a \$25 refundable deposit required. to cover any cleaning expenses after use. If clean after use deposit is refunded. Reserving the clubhouse does NOT reserve the pool. Pool will be open to residence during event.

To reserve the Clubhouse, email 7LakesHOApool@gmail.com

Q: Is Seven Lakes pet friendly?

A: Seven Lakes has many four legged residents and it’s a great place to walk your dog. Please keep in mind there is a County ordinance in place that requires all pets to be on a leash. Also, please clean up after your pet. There are free pet clean-up bags in the dispenser by the entry of the big fishing lake.

Q: Can I catch fish in the lakes?

A: One of the amenities of life in Seven Lakes are the fishing ponds or lakes. Fishing is limited to residents only. Fishing is Catch & Release.

Q: What is the speed limit through the neighborhood?

A: 25 MPH. Please honor this. Far too many vehicles travel in excess of this speed limit and it is a hazard to pedestrians. Also, note that you must keep right entering the Roundabout and yield to traffic already in the Roundabout.

Q: How much are HOA dues?

A: Seven Lakes Annual Dues are \$600. These may be paid up front in January for a discount or paid quarterly on the following schedule:

Annual	\$600	
	\$575	If paid in full by Jan 31st
Quarterly plan	\$155.00	Due by Jan 31st
	\$155.00	Due by April 30th
	\$155.00	Due by July 31st
	\$155.00	Due by Oct 31st

RESOURCES

Emergency Services

Hamilton County Sheriff's Office

Emergency: **911**

Phone: 423-209-7000

Highway 58 Volunteer Fire Department

Emergency: **911**

Phone: 423.344.5770

(Fire Department needs to be contacted right after moving in to pay the Yearly \$100 fee.)

Utilities & Suppliers

WATER

Savannah Valley Utilities www.svud.org 423-344-8440

ELECTRIC

Volunteer Electric www.vec.org 423-344-8382

TRASH

Republic Services www.republicservices.com 800-321-8128
(This is the preferred company we use in Seven Lakes –discounted rate)

PHONE / CABLE TV

Comcast Cable www.comcast.com 855.390.0577
CenturyLink www.centurylink.com 855-566-5795

PROPANE

Suburban Propane 423.476.1666
(This is the preferred company we use in Seven Lakes –discounted rate)

Ooltewah Post Office 9301 Ocoee Street 423.238.7776

Homeowner's Association Members:

POOL / CLUBHOUSE – Ken Keach - 7lakesHOApool@gmail.com

FINANCE – Tyler Geren - SevenLakesHOAfinance@gmail.com

RULES – Jim Zink - SevenLakesHOArules@gmail.com *(for fences & structural modifications)*

LANDSCAPE – Beth Burch - SevenLakesHOAlandscaping@gmail.com *(for landscaping modifications)*

SOCIAL – Sherrie Williams - SevenLakesHOAsocial@gmail.com

FOUNTAINS – Barbara Graham SevenLakesHOAfountains@gmail.com

SECURITY – Harrison Santiago SevenlakesHOAsecure@gmail.com

COMMUNICATIONS – Jim Higgins 7LakesEmail@gmail.com *(for email sign-up)*

If you are interested in joining a Committee please send your information to one of the above Members.